

MIS Department

Management Informations Systems



I Mina'trentai Singko Na
Lihselaturan Guahan

Thirty Fifth Guam Legislature

What is MIS?

The MIS department provides information, consultation and support to I Liheslatura in order for offices to manage themselves effectively and efficiently.

- IT Support
- Website Design and Maintenance
- Information Distribution and Network Security

IT Support

MIS provides technical support for the legislature to ensure that all offices have the tools they need to serve the people of Guam efficiently. The levels of IT Support depend on the importance of the issue presented.

- Internet/Local Network issues
- Computer System repair/maintenance
- Computer peripheral troubleshooting
- Consultation of system upgrades

Website Design & Maintenance

As Mandated by law, the legislature is required to post all documents to the public. Legislative documents such as Bills, Resolutions, Appointments and Messages & Communications to the Speakers office must be posted in a prompt manner. Other information such as fiscal info, FOIAs, and Senator's contact info are also housed here.

- www.guamlegislature.org - 35th GL website
- www.guamlegislature.com - GL Archives

Information Distribution and Network Security

MIS, as its name states, Manages Information. With that, we strive to create a more efficient means of distributing information. We also provide support to all departments that provide information to distribute, such as the A/V Department, Legislative Clerks, the Fiscal Department, and Protocol.

- A/V Support for Livestream Broadcasting
- Legislative Clerk Support for GL Document Posting
- Fiscal Department Support for Financial Info Posting
- Protocol Support for Email ListServ & Directory Posting

When to contact MIS?

- General -WORK RELATED- IT Issues
- Discrepancies of information posted on website
- Consultation for office procurement of computer equipment and software
- Installation of procured computer equipment

How to Contact MIS?

- Ibarra “Barry” Hernandez – ihernandez@guamlegislature.org
- MIS Email – MIS@guamlegislature.org
- MIS Department Phone Number – 472-3519

- Emails for IT issues must have general issue in subject header. Please provide more details in the body of the email to assist MIS with providing the correct support for you.

- If you believe your problem can be solved over the phone, please call our office.

- Please refrain from utilizing our office to troubleshoot or repair personal equipment.