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<th>Resolution No.</th>
<th>Sponsor</th>
<th>Title</th>
<th>Date Intro</th>
<th>Date of Presentation</th>
<th>Date Referred</th>
<th>Committee / Ofc Referred</th>
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<tr>
<td>165-32 (COR)</td>
<td>Dennis G. Rodriguez, Jr.</td>
<td>Relative to commending and congratulating Lieutenant Richard H. Fail for his accomplishments and services at the United States Naval Hospital Guam and extending a warm and sincere Un Dangkolo Na Si Yu’us Ma’ase his invaluable contribution in the health care of the Guam’s military and island community.</td>
<td>6/5/2013 8:43 a.m.</td>
<td>6/14/2013 11:30 a.m.</td>
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Resolution No. 165-32 (COR) Introduced by: Dennis G. Rodriguez, Jr., R. J. Respicio “Relative to commending and congratulating Lieutenant Richard H. Fail on his accomplishments and services at the United States Naval Hospital Guam; and to further extending a warm and sincere Udningkolo Na Si Yu'os Ma'dse' to him for his invaluable contributions to the health care of Guam’s military and island community.”

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<th>Name</th>
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<td>SENATOR RORY J. RESPICIO</td>
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<td>Chairperson</td>
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<td>SENATOR THOMAS C. ADA</td>
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<td>Vice-Chairperson</td>
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<td>SPEAKER JUDITH T. WON PAT, Ed,D.</td>
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<td>VICE-SPEAKER BENJAMIN J.F. CRUZ</td>
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<td>TINA ROSE MUÑA BARNES</td>
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<td>SENATOR VICENTE (Ben) C. PANGELINAN</td>
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<td>SENATOR DENNIS G. RODRIGUEZ, JR.</td>
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<td>SENATOR FRANK BLAS AGUON, JR.</td>
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<td>SENATOR MICHAEL F.Q. SAN NICOLAS</td>
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<td>SENATOR V. ANTHONY ADA</td>
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<td>SENATOR ALINE YAMASHITA</td>
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<td>Minority Member</td>
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For Sponsor's Office Use Only
Sponsor Signature: Amanda C. Nelson
Date: 6/14/13

For COR/Clerk's Office Use Only
Name: (Signature)
Date: 6/14/13
Certified: 4
Returned: 0
Notes:
Resolution No. 165-32 (COR)

Introduced by: Dennis G. Rodriguez, Jr.
R. J. Respicio
T. C. Ada
V. Anthony Ada
Frank B. Aguon, Jr.
B. J.F. Cruz
Chris M. Dueñas
Michael T. Limtiaco
Brant McCreadie
Tommy Morrison
T. R. Muña Barnes
Vicente (ben) C. Pangelinan
Michael F. Q. San Nicolas
Aline A. Yamashita, Ph.D.
Judith T. Won Pat, Ed.D.

Relative to commending and congratulating Lieutenant Richard H. Fail on his accomplishments and services at the United States Naval Hospital Guam; and to further extending a warm and sincere Un Dångkolo Na Si Yu’os Ma’åse’ to him for his invaluable contributions to the health care of Guam’s military and island community.

1 BE IT RESOLVED BY THE COMMITTEE ON RULES OF I
MINA’TRENTAI DOS NA LIHESLATURAN GUÅHAN:

WHEREAS, in June 2012, Lieutenant Richard H. Fail was selected over five other highly qualified senior healthcare administrators to lead the largest and most challenging department under the Directorate for Administration of the U.S. Naval Hospital, Guam; and
WHEREAS, Lieutenant Fail was responsible for the leadership and management of 28 enlisted, ten civilian, and three contract employees; and for $1.08 Million Dollars in total resources, while simultaneously serving as the Department Head for the Operating Management Department. He is an outstanding Naval Officer who embodies commitment and dedication to the U.S. Navy and those they serve; and

WHEREAS, in the short time being assigned in a challenging position, Lieutenant Fail has accomplished more than what is normally seen in a three year period; and he has put permanent solutions in place to correct more than 13 years of administrative oversight. In addition to serving as the Assistant Medical Treatment Facility Emergency Manager and Command Legal Officer, Lieutenant Fail has accomplished many other noteworthy tasks in his career; and

WHEREAS, despite significant staffing shortages and staffing instability due to OPTEMPO, through his intrusive leadership style, Lieutenant Fail was able to achieve high impact results and lasting improvements throughout his department, the Command and the Fleet, while at the same time recognizing the need for his Sailors' continued personal and professional development. He implemented an effective OJT program for his staff to improve their clinical proficiency in patient assessment and emergency medical treatment protocols to be better prepared to answer the call of duty. Understanding that his people are his most important asset, Lieutenant Fail established a climate where every staff member, military and civilian alike, were evaluated on their own individual merits and abilities, resulting in a cohesive, mission-focused, and versatile team that successfully negotiated all the challenges faced in executive healthcare; and

WHEREAS, Lieutenant Fail also orchestrated the revision of eight command instructions; he researched, authored and published the Annual Coding Compliance Plan; he initiated the creation of effective Standard Operating Procedures in all areas of Patient Administration; and he completely revised inpatient and outpatient civilian position descriptions, correcting a 12 year administrative oversight; and
WHEREAS, Lieutenant Fail also led a diverse 39 member Patient Administration team in carrying out seven major programs in support of the Command and the Fleet, including 600 overseas screenings, 66 limited duty cases, 22 Exceptional Family Member Program submissions, 276 aero medical evacuations, 2,381 patient admissions and ambulatory procedure visits, 95 decedent affairs cases, 338 fleet liaison requests, and the processing of 256 birth and death certificates; and

WHEREAS, Lieutenant Fail demonstrated a superb leadership and expert knowledge to combat a five-year backlog measuring 1,249 linear inches of unfiled loose medical record chits. The progressively growing backlog nearly filled a room peaking at over 120 cubic feet. Leading the effort, he restructured the departmental organizational chart; and without any additional staff, he created, staffed and trained a new Records Retirement Division. This, in addition to effectively working with every department in maximizing the documentation of delivered healthcare in the electronic medical records, not only halted the growth of the backlog, but reversed it permanently; and

WHEREAS, Lieutenant Fail implemented Protected Health Information/ Personal Identifiable Information (PHI/PII) compliance improvements throughout the Command by successfully negotiating a contract for the collection and destruction of PHI/PII by a Health Insurance Portability and Accountability Act of 1996 (HIPAA) certified company, thereby reducing costs in the first year by 49%, and an improved Command PII spot check program by 91%; and

WHEREAS, Lieutenant Fail is highly regarded for his common sense input and experience. He organized, led and/or worked with numerous committees and teams, including, the Command Assessment Team, the Data Quality Assurance Team, the Medical Records Review Committee, the Uniform Business Office Compliance Committee, the Environment of Care Committee, the Lean Six Sigma Team, and the Command MEDIG and Joint Commission Mock Survey Teams, which resulted in an
improvement in processes and the overall climate, both in his department and throughout
the Command; and

WHEREAS, Lieutenant Fail was also responsible for one of the busiest Aero
Medical Evacuation (AE) offices in the Western Pacific, and he faced numerous
challenges to correct deficiencies in the daily operations of transferring patient care from
this austere, remote Pacific island. Through his direct leadership and enhanced
communication skills, he reorganized the organizational chart to devote additional staff to
support these operations. He implemented effective staff training, the development of a
responsive, responsible multidisciplinary team concept for all AE reviews, and the
creation and institution of various pre-flight checklists, all of which resulted in a 217%
 improvement in processing patient movement requests to a higher echelon of care, and in
the U.S. Naval Hospital Guam being recognized as the standard for Medical Training
Facility Aeromedical Evacuation (MTF AE) Operations; and

WHEREAS, Lieutenant Fail effectively managed the daily performance of the
Bureau of Medicine and Surgery (BUMED) sponsored coding contract. His efforts paid
off through improved coding and medical documentation accuracy, supporting quality
patient care, workload capture, and the medical billing process. Through his foresight,
when a new company assumed the coding contract, he directed his staff to work closely
with the new company's management to address multiple issues that were causing delays
and a mounting coding backlog. Through careful redirection of the coding staff's focus
and reprioritization of their efforts, he ensured regulatory coding compliance. In
addition, he attained, and maintained the Command's data quality coding compliance of
above 95% for Ambulatory Procedure Visit records, which exceeded the regulatory
standards. He developed improved medical record tracking/notification process, resulting
in the overall medical record delinquency rate being decreased by 13%; and

WHEREAS, the people of Guam, especially our military personnel and their
families, are grateful for the hard work and dedicated service of Lieutenant Richard H.
Fail; and his stay on Guam has been rewarding for the island community; now therefore, be it

RESOLVED, that the Committee on Rules of I Mina’Trentai Dos Na Liheslaturan Guåhan does hereby, on behalf of I Liheslaturan Guåhan and the people of Guam, commend and congratulate Lieutenant Richard H. Fail on his accomplishments and services at the United States Naval Hospital Guam; and does further extend a warm and sincere *Un Dångkolo Na Si Yu’os Ma’åse’* to him for his invaluable contributions to the health care of Guam’s military and island community; and be it further

RESOLVED, that the Speaker and the Chairperson of the Committee on Rules certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of the same be thereafter transmitted Lieutenant Richard H. Fail; and to the Honorable Edward J.B. Calvo, *I Maga’låhen Guåhan*.

DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF I MINA’TRENTAI DOS NA LIHESLATURAN GUÅHAN ON THE 14TH DAY OF JUNE 2013.

[Signatures]